

#### QUESTIONS Received 7/13/2017

- Q. Whether companies from Outside USA can apply for this? (like, from India or Canada)
- A. **Yes, if all required functions can be performed, full support is available during normal business hours (7am to 5pm EST) and software is compatible with US based GIS services. Please note that firms with existing clients in Pennsylvania are given preference.**
- Q. Whether we need to come over there for meetings?
- A. **Initial on-site consultation and training is *preferred*.**
- Q. Can we perform the tasks (related to RFP) outside USA (like, from India or Canada)
- A. **Remote log in and system control is acceptable with appropriate security protocols. Full support must be available during normal business hours (7am to 5pm EST).**
- Q. Can we submit the proposals via email?
- A. **No. Hard copy only, please see RFP for mailing address.**

#### QUESTIONS Received 7/14/2017

- Q. Is CKCOG open to Cloud-Based solutions?
- A. **Yes. However due to local internet limitations, fully cloud-based solutions may not be practical.**
- Q. For Pricing purposes what is the total amount of users vendors should use for pricing?
- A. **Currently the CKCOG has 15 full-time employees, however, not all employees will require the same level of access.**
- Q. Do you require on-premise solution providers to include estimated hardware costs over time with their proposal?
- A. **Only if the hardware is required/provided by the vendor as part of the software package. The CKCOG intends to purchase a server based on the requirements of the selected software.**
- Q. Could you provide a communication plan with vendors during the evaluation process of the RFP?
- A. **At this time any communication during the evaluation process will be on an as - needed basis to answer specific questions regarding the software.**
- Q. Does CKCOG have a defined budget for this project?
- A. **No. At this time the CKCOG does not have a defined budget for the project.**
- Q. Has CKCOG received any demos in the last 365 days? If so, could you provide the vendor name(s) and/or solution(s)?

**A. Yes. The CKCOG has been exploring different options for the last several years, the most recent demonstration was by MuniLogic, a Carroll Engineering product.**

**Q. Did any outside parties (contractors or non-CKCOG employees) assist in the development of this RFP? If so who and in what role?**

**A. Our contracted IT firm, AsuroIT, assisted with the hardware and infrastructure requirements.**